

NCFS PO Error Message Summary
February 2024

Error Message	Failure Cause	Resolution
Conversion Factor is not Matching with Inter or Intra Conversion	Conversion Factor used on the PO does not match the NCFS configuration for the selected Item ID.	Update the Conversion Factor on the requisition to match the NCFS configuration or work with OSC to setup in Oracle.
Conversion Factor is not Matching with Standard Conversion	Conversion Factor used on the PO does not match the NCFS configuration for the selected Item ID.	Update the Conversion Factor on the requisition to match the NCFS configuration or work with OSC to setup in Oracle.
Conversion Factor is null from Ariba Request Payload	Conversion Factor was not populated for an inventory line item.	Correct the Conversion Factor on the requisition line item and resubmit the PO.
Conversion Factor should be 1 when SKU_UOM = Item Ordered UOM	Conversion Factor should be 1 when UOM and SKU match.	Update the Conversion Factor to 1 and resubmit the PO.
Either Item Ordered UOM or SKU UOM is not matching for the item	Either UOM or SKU not matching the Item ID configuration in Oracle.	Update the UOM on the requisition to match the NCFS configuration or work with OSC to setup in Oracle.
Error while adding Purchase Order line in Oracle - A record with the value LineNumber already exists. Enter a unique value. Error message received from Http Server, Code 400: Bad Request	New line added on change order contains Multi Year Indicator for current fiscal year due to copied line item. Since July 2023 Budget Period is closed in NCFS it is causing the change order to fail processing.	OSC would need to delete the change order from Oracle. User then needs to delete the newly added line and add a new line (instead of copying an existing line), which will default the MYI to Unspecified. The user can then resubmit the change PO.
Error while adding Purchase Order line in Oracle - Invalid attribute "governmentalGrant" in the payload. Error message received from Http Server, Code 400: Bad Request	Issue with the change order interface using an incorrect field. This impacts any change POs where a the Grant ID field is populated. The issue was resolved with a code deployment on 11/19.	Resubmit the PO.
Error while calling eVP Webservice to get the supplier details: Error invoking soap operation; Caused by: The server sent HTTP status code 403: Ip Forbidden	Network issue.	Resubmit the PO.
Error while cancelling Purchase Order in Oracle - LineNumber : "1", ScheduleNumber : "1", Message : "You cant cancel this record because invoiced or received schedules exist." LineNumber : "1", ScheduleNumber : "1", Message : "You cant cancel this record because invoiced or delivered distributions exist."	PO cannot be canceled because it has already been Received/Invoiced against in NCFS	Unreceive if not invoiced or create a change order to reduce down to received/invoiced quantity.
Error while cancelling Purchase Order in Oracle - You cant perform this action because a pending change order exists. (PO-2055155)	Incomplete Change Order exists in NCFS for these POs. Since there is a Pending Change Order in NCFS then a subsequent change order/cancellation can't be processed until the existing one is deleted	OSC must delete the pending change order, at which point the PO Cancellation can be re-submitted
Error while cancelling Purchase Order in Oracle - You can't perform this action because the record is canceled or finally closed. (PO-2055021)	PO has already been canceled in NCFS.	Validate that PO is already canceled in NCFS and work with NCEP team to process the cancellation in Ariba.
Error while creating Change/Cancel Purchase Order in Oracle - Attribute set for CategoryId in entity DraftPurchaseOrdersRestServiceAM.DraftPurchaseOrderHeaderVO_lines_DraftPurchaseOrderHeaderVOToDraftPurchaseOrderLineVO_DraftPurchaseOrderLineVO failed Error message received from Http Server, Code 400: Bad Request	User attempted to change the commodity code on a change order. This field cannot be changed on a change PO. This can also occur if the user creates a change order to delete the original line item and creates a new line to replace it with a different commodity code.	Update the commodity code back to the original value or cancel the PO and re-issue.
Error while creating Change/Cancel Purchase Order in Oracle - The sold-to legal entity isn't valid. (PO-2055638) Error message received from Http Server, Code 400: Bad Request	The Agency field in the accounting distribution was changed between the initial version of the PO and a change order.	Revert the Agency back to the value on the initial PO and resubmit the PO.
Error while creating Change/Cancel Purchase Order in Oracle - You cant change the attribute UOM. (PO-2055249) Error message received from Http Server, Code 400: Bad Request"	User attempted to change the UOM on a change order. This field cannot be changed on a change PO.	Update the UOM back to the original UOM or cancel the PO and re-issue.
Error while creating Change/Cancel Purchase Order in Oracle - You can't change the purchase order charge account because accounting has happened on the distribution. (PO-2055156) Error message received from Http Server, Code 400: Bad Request"	Accounting distribution cannot be updated on the PO because the PO has already been received/invoiced against.	User needs to revert the accounting distribution to what was used on the previous version.
Error while creating Purchase Order in Oracle - GrantID XXXXXXXXXX is not in the list of values. Error message received from Http Server, Code 400: Bad Request	The Grant ID is not available in NCFS.	Coordinate with OSC to determine why the Grant ID is not available in NCFS. Once resolved, resubmit the PO.
Error while creating Purchase Order in Oracle - The order number must be unique in a sold-to legal entity. (PO-2055306) Error message received from Http Server, Code 400: Bad Request	A converted requisition was copied. This copies the Legacy PO ID to the newly created requisition, which cannot be edited and fails upon import into Oracle.	Create a new requisition
Error while creating Purchase Order in Oracle - The supplier isn't valid. (PO-2055582) Error message received from Http Server, Code 400: Bad Request	Supplier has an End Date reflected in NCFS and is considered inactive.	Contact OSC to determine why the vendor is inactive. This may be a result of a supplier changing their Tax ID, in which case the supplier would need to be registered correctly in eVP.

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Error while creating Purchase Order in Oracle - The UOM isnt valid. (PO-2055639)Error message received from Http Server, Code 400: Bad Request"	UOM is not setup in NCFS.	Work with OSC to create new UOM in NCFS as needed, or select new UOM on PO and resubmit
Error while creating Purchase Order in Oracle - The value GD01 of the attribute DestinationSubinventory isn't valid. (PO-2055145) Error message received from Http Server, Code 400: Bad Request"	Item ID has been inactivated in NCFS.	Select a different Item ID or work with OSC to reactivate the Item ID record in NCFS, and then resubmit the PO.
Error while creating Supplier in Oracle - A record with the given combination of values already exists. TaxpayerId XXXXXXXXX, TaxpayerCountryCode US. (POZ-2130433)	The supplier already exists in NCFS but without an eVP customer number.	Contact OSC to manually fix the record in Oracle and then the PO can be resubmitted.
Error while creating Supplier in Oracle - You cant save this address because at least one of the address elements is invalid. (HZ-120485)You must enter the required address attributes for US. (HZ-120699)	The supplier's address contains an invalid City/State/Zip combo in eVP.	Work with the supplier to correct the invalid address and resubmit the PO.
Error while creating Supplier in Oracle - You must enter the required address attributes for CA. (HZ-120699)	The supplier's address contains invalid geography data in eVP.	Work with the supplier to correct the invalid address and resubmit the PO.
Error while creating Supplier in Oracle - You must enter the required address attributes for US. (HZ-120699)	The supplier's address contains an invalid City/State/Zip combo in eVP.	Work with the supplier to correct the invalid address and resubmit the PO.
Error while creating Supplier in Oracle - You must provide a value for either the TaxpayerCountry or TaxpayerCountryCode attribute when the TaxpayerId attribute contains a value. (POZ-2130492)	Invalid supplier data where a location is missing the required NCEP data.	Have the user select a valid location and resubmit the PO.
Error while creating/updating Supplier Contact in Oracle - You must provide a value for either the AddressName or SupplierAddressId attribute. (POZ-2130496) Error message received from Http Server, Code 400: Bad Request	Invalid supplier data where a location is missing the required NCEP data.	Have the user select a valid location and resubmit the PO.
Error while creating/updating Supplier Contact in Oracle - You must provide a value for the FirstName attribute. Error message received from Http Server, Code 400: Bad Request	Invalid data on supplier's account in eVP.	Work with the supplier to resolve the issue and resubmit the PO.
Error while creating/updating Supplier Site in Oracle - You can't save this address because at least one of the address elements is invalid. (HZ-120485)You must enter the required address attributes for US. (HZ-120699)	The supplier's address contains an invalid City/State/Zip combo in eVP.	Work with the supplier to correct the invalid address and resubmit the PO.
Error while creating/updating Supplier Site in Oracle - You must enter the required address attributes for US. (HZ-120699)	The supplier's address contains invalid geography data in eVP.	Work with the supplier to correct the invalid address and resubmit the PO.
Error while getting PO Dependency data from Oracle and storing it in the cache-[env:Receiver] PublicReportService::generateReport for reportAbsolutePath [/Custom/FBR Custom/Integration/Procurement/FBR get Purchase Order Details Report/FBR get Purchase Order Details Report.xdo] failed: due to oracle.xdo.server.ServerException: oracle.xdo.servlet.data.DataException: oracle.xdo.servlet.data.DataException: oracle.xdo.servlet.data.DataException: oracle.xdo.XDOException: java.sql.SQLException:ORA-01722: invalid number	Invalid naming convention of manually created address in NCFS.	Contact OSC to have the address name updated.
Error while Submitting the Purchase Order for approval in Oracle - "The distribution didn't pass the funds check."	PO was submitted while NCFS Control Budget processes were being executed in NCFS.	User must submit a ticket to OSC to delete the PO in Oracle. User can then resubmit the PO.
Error while Submitting the Purchase Order for approval in Oracle - "Your application configuration doesn't allow changes to prices on lines that are invoiced or received with accrued liability."	Change order submitted when PO was in a liquidated status in NCFS.	Work with OSC to identify the reason for liquidated status in NCFS and resubmit the PO once resolved.
Function: FBR NCFS PO 002/007 Get DistributionLineDetails Map Function, Scripting (Step 6): Error executing custom script: For input string: "" (in groovy script); Caused by: For input string: "" (in groovy script); Caused by: For input string: ""	"No Choice" was used for the MYI instead of the default "Unspecified" value. This sends to NCFS as a null value and fails validation.	Update the MYI value to "Unspecified" and resubmit the PO.

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Inter or Intra class or Standard conversion is not defined for item	Item ID not defined in Inter/Intra/Standard class configuration in NCFS.	Work with OSC to setup in Oracle.
Location Status is not ACTIVE	eVP Supplier Location is not Active. Location must be active to create supplier details in NCFS	Supplier Location must be reactivated and then PO can be resubmitted.
Status for supplier EPROCUREMENT Record is invalid	eVP Supplier does not have an active NC eProcurement registration.	Supplier must have an active NC eProcurement registration and then PO can be resubmitted