Error Message	Failure Cause	Resolution
Conversion Factor is not Matching with Inter or Intra Conversion	Conversion Factor used on the PO does not match the NCFS configuration for the selected Item ID.	Update the Conversion Factor on the requisition to match the NCFS configuration or work with OSC to setup in Oracle.
Conversion Factor is not Matching with Standard Conversion	Conversion Factor used on the PO does not match the NCFS configuration for the selected Item ID.	Update the Conversion Factor on the requisition to match the NCFS configuration or work with OSC to setup in Oracle.
Conversion Factor should be 1 when SKU_UOM = Item Ordered UOM	Conversion Factor should be 1 when UOM and SKU match.	Update the Conversion Factor to 1 and resubmit the PO.
Either Item Ordered UOM or SKU UOM is not matching for the item	Either UOM or SKU not matching the Item ID configuration in Oracle.	Update the UOM on the requisition to match the NCFS configuration or work with OSC to setup in Oracle.
Error while adding Purchase Order line in Oracle - A record with the value LineNumber already exists. Enter a unique value.	New line added on change order contains Multi Year Indicator for current fiscal year due to copied line item. Since July 2023 Budget Period is closed in NCFS it is causing the change order to fail processing.	OSC would need to delete the change order from Oracle. User then needs to delete the newly added line and add a new line (instead of copying an existing line), which will default the MYI to Unspecified. The user can then resubmit the change PO.
Error while adding Purchase Order line in Oracle - The ship-to location isn't valid. (PO-2055651).	This occurs when the user attempts to update the Ship-to field on a change order.	Undo the changes and revert to the last successful version of the order.
Error while calling eVP Webservice to get the supplier details	Network connectivity issue with eVP.	Please contact the NCeP Helpdesk to confirm the outage and resubmit when the outage is resolved.
Error while cancelling Purchase Order in Oracle - You cant cancel this record because invoiced or received schedules exist. You cant cancel this record because invoiced or delivered distributions exist.	PO cannot be canceled because it has already been Received/Invoiced against in NCFS	Unreceive if not invoiced or create a change order to reduce down to received/invoiced quantity.
Error while cancelling Purchase Order in Oracle - You cant perform this action because a pending change order exists. (PO-2055155)	Incomplete Change Order exists in NCFS for these POs. Since there is a Pending Change Order in NCFS then a subsequent change order/cancellation can't be processed until the existing one is deleted	OSC must delete the pending change order, at which point the PO Cancellation can be re-submitted
Error while cancelling Purchase Order in Oracle - You cant perform this action because the record is canceled or finally closed. (PO-2055021)	PO has already been canceled in NCFS.	Validate that PO is already canceled in NCFS and work with NCEP team to process the cancellation in Ariba.
Error while creating Change/Cancel Purchase Order in Oracle - Error message received from Http Server, Code 404: Not Found	This is a temporary error caused by a server issue on the NCFS side.	Resubmit the PO. If the error message continues to be received, please reach out to OSC to take additional troubleshooting steps.
Error while creating Change/Cancel Purchase Order in Oracle - Attribute set for CategoryId in entity DraftPurchaseOrdersRestServiceAM.DraftPurchaseOrderHeaderVO_lines_DraftPurchaseOrderHeaderVOToDraftPurchaseOrderLineVO_DraftPurchaseOrderLineVO failed Error message received from Http Server, Code 400: Bad Request	User attempted to change the commodity code on a change order. This field cannot be changed on a change PO. This can also occur if the user creates a change order to delete the original line item and creates a new line to replace it with a different commodity code.	Update the commodity code back to the original value or cancel the PO and re-issue.
Error while creating Change/Cancel Purchase Order in Oracle - The sold-to legal entity isn't valid. (PO-2055638)	The Agency field in the accounting distribution was changed between the initial version of the PO and a change order.	Revert the Agency back to the value on the initial PO and resubmit the PO.
Error while creating Change/Cancel Purchase Order in Oracle - You cant change the attribute UOM. (PO-2055249)	User attempted to change the UOM on a change order. This field cannot be changed on a change PO.	Update the UOM back to the original UOM or cancel the PO and re-issue.
Error while creating Change/Cancel Purchase Order in Oracle - You can't change the purchase order charge account because accounting has happened on the distribution. (PO-2055156)	Accounting distribution cannot be updated on the PO because the PO has already been received/invoiced against.	User needs to revert the accounting distribution to what was used on the previous version.
Error while creating Change/Cancel Purchase Order in Oracle - You can't update the item because either invoiced or received schedules exist for the purchase order line. (PO-2055776)	A change has been submitted for a PO line item that has been invoiced and/or received in NCFS.	Users cannot update the price of a line item that has been invoiced or received in NCFS. Depending on the scenario, the user can unreceive and have accounting clear the invoice, or close the existing order and create a new one if needed.
Error while creating Purchase Order in Oracle - null Error message received from Http Server	This is a generic error message from the NCFS side.	Work with OSC to review the order payload and confirm the error message within NCFS.
Error while creating Purchase Order in Oracle - The order number must be unique in a sold-to legal entity. (PO-2055306)	A converted requisition was copied. This copies the Legacy PO ID to the newly created requisition, which cannot be edited and fails upon import into Oracle.	Create a new requisition.
Error while creating Purchase Order in Oracle - The supplier isn't valid. (PO-2055582)	Supplier has an End Date reflected in NCFS and is considered inactive.	Contact OSC to determine why the vendor is inactive. This may be a result of a supplier changing their Tax ID, in which case the supplier would need to be registered correctly in eVP.
Error while creating Purchase Order in Oracle - The UOM isnt valid. (PO-2055639)	UOM is not setup in NCFS.	Work with OSC to create new UOM in NCFS as needed, or select new UOM on PO and resubmit

Error Message	Failure Cause	Resolution
Error while creating Purchase Order in Oracle - The value GD01 of the attribute DestinationSubinventory isn't valid. (PO-2055145)	Item ID has been inactivated in NCFS.	Select a different Item ID or work with OSC to reactivate the Item ID record in NCFS, and then resubmit the PO.
Error while creating Purchase Order in Oracle - You must provide a value for the CategoryId attribute.	A purchase order has an item number without a sub inventory associated to it within NCFS.	Work with OSC to get the inventory issue resolved or use another item which has a sub inventory association in NCFS.
Error while creating Supplier in Oracle - A record with the given combination of values already exists. TaxpayerId XXXXXXXX, TaxpayerCountryCode US. (POZ-2130433)	The supplier already exists in NCFS but without an eVP customer number.	Contact OSC to manually fix the record in NCFS and then the PO can be resubmitted.
Error while creating Supplier in Oracle - Supplier: A supplier with the value Vendor Name already exists. You must provide a unique value. (POZ-2130307)	This occurs when there are multiple suppliers with the same name that exist within NCFS.	Determine the correct supplier registration and customer number. Work with OSC, Buyer, and/or Supplier to have correct supplier on the requisition. Once the supplier is corrected, the PO can be resubmitted.
Error while creating Supplier in Oracle - This address can't be saved because at least one of the address elements isn't valid. (HZ-120485)You must enter the required address attributes for US. (HZ-120699)	The supplier's address contains an invalid City/State/Zip combo in eVP.	Work with the supplier to correct the invalid address and resubmit the PO.
Error while creating Supplier in Oracle - You must enter the required address attributes for CA. (HZ-120699)	The supplier's address contains invalid geography data in eVP.	Work with the supplier to correct the invalid address and resubmit the PO.
Error while creating/updating Supplier Contact in Oracle - The format is incorrect. Enter a value that matches this pattern: a@b. (POZ-2130027)	The email address for the supplier's location is in an invalid format.	Determine if the supplier's order-from, remit-to, and bill-to divisions have valid email addresses in eVP. Once the email address is corrected in eVP, resubmit the PO.
Error while creating/updating Supplier Site in Oracle - A record with the value Address ID already exists. Enter a unique value.	This may occur if the site is deactivated or if the value from the supplier site level DFF was deleted.	Work with OSC to determine which scenario is causing the error. OSC can then correct the issue and the user can resubmit.
Error while creating/updating Supplier Site in Oracle - The address already exists for the supplier record. (POZ-2130400)	The eVP customer number was blank for a supplier and the NCFS team manually created/updated the record in NCFS.	Work with OSC to correct the vendor record in NCFS and resubmit the PO.
Error while getting PO Dependency data from Oracle and storing it in the cache-[env:Receiver] java.lang.RuntimeException: Failed to retrieve data from Presentation ServerCould not connect to OBI Presentation Service	This occurs due to an intermittent issue.	Resubmit the PO.
Error while getting PO Dependency data from Oracle and storing it in the cache-[env:Receiver] PublicReportService::generateReport for reportAbsolutePath [/Custom/FBR Custom/Integration/Procurement/FBR get Purchase Order Details Report/FBR get Purchase Order Details Report.xdo] failed: due to oracle.xdo.server.ServerException: oracle.xdo.servlet.data.DataException: oracle.xdo.servlet.data.DataException: oracle.xdo.servlet.data.DataException: oracle.xdo.XDOException: java.sql.SQLSyntaxErrorException: ORA-01722: invalid number	Invalid naming convention of manually created address in NCFS.	Contact OSC to have the address name updated.
Error while getting PO Dependency data from Oracle and storing it in the cache- Error invoking soap operation; Caused by: The server sent HTTP status code 502: Bad Gateway	This occurs due to an intermittent connection issue.	Resubmit the PO.
Error while getting supplier site address details- [env:Receiver] java.lang.RuntimeException: Failed to retrieve data from Presentation ServerCould not connect to OBI Presentation Service	This occurs due to an intermittent connection issue.	Resubmit the PO.
Error while getting supplier site address details- Error indexing document. Could not determine value for Index key: POSTAL_CODE	The postal code for the supplier site address in NCFS does not match USPS.	Confirm the eVP and NCFS zip codes for this vendor are in sync and verify they match USPS.

Error Message	Failure Cause	Resolution
Error while Submitting the Purchase Order for approval in Oracle - "The distribution didn\'t pass the funds check."	PO was submitted while NCFS Control Budget processes were being executed in NCFS.	User must submit a ticket to OSC to delete the PO in Oracle. User can then resubmit the PO.
Error while Submitting the Purchase Order for approval in Oracle - null	This is a generic error message from the NCFS side.	Work with OSC to review the order payload and confirm the error message within NCFS.
Error while Submitting the Purchase Order for approval in Oracle - Your application configuration doesn't allow changes to prices on lines that are invoiced or received with accrued liability.	Change order submitted when PO was in a liquidated status in NCFS.	Work with OSC to identify the reason for liquidated status in NCFS and resubmit the PO once resolved.
Error while updating Supplier header DFF in Oracle - This supplier profile is locked for editing as a spend authorization request is pending approval. You can't make this change at this time. (POZ-2130453)	The supplier is locked for editing in NCFS.	Work with OSC to unlock the supplier and resubmit the PO. Alternately, the user can select a different supplier and resend the PO.
Function: FBR NCFS PO 002/007 Get DistributionLineDetails Map Function, Scripting (Step 6)]: Error executing custom script: For input string: "" (in groovy script); Caused by: For input string: "" (in groovy script); Caused by: For input string: ""	"No Choice" was used for the MYI instead of the default "Unspecified" value. This sends to NCFS as a null value and fails validation.	Update the MYI value to "Unspecified" and resubmit the PO.
Inter or Intra class or Standard conversion is not defined for item	Item ID not defined in Inter/Intra/Standard class configuration in NCFS.	Work with OSC to setup in NCFS.
Location Status is not ACTIVE	eVP Supplier Location is not Active. Location must be active to create supplier details in NCFS	Supplier Location must be reactivated and then PO can be resubmitted.
Tax payer Id already exist with different evp customer number	This occurs whenever a vendor was manually created in NCFS and some discrepancies exist between eVP and NCFS.	Work with OSC to link the manually created vendor to an eVP record.
Conversion Factor is null from Ariba Request Payload	The conversion factor is null for the item id.	The user needs to confirm that the conversion factor is populated for this inventory item in NCFS. OSC will send the conversion factor nightly.
Error while creating Change/Cancel Purchase Order in Oracle - Attribute set for Destination Subinventory in entity Draft Purchase Orders Rest Service AM.	User attempted to change item number in the change order.	The user needs to submit a new purchase order with the new item number
Error while creating Change/Cancel Purchase Order in Oracle - CancelFlag: The charge account can't be updated because either the PO schedule is associated with a financial orchestration flow or the destination type isn't Expense. (PO-2055631)	Purchase order line(s) are not in the appropriate status for changing or canceling.	Contact OSC to get purchase order in correct status or create new purchase order
Error while creating Change/Cancel Purchase Order in Oracle - CancelFlag: You can only update the Categoryattributefor incomplete purchase orders	User attempted to change the commodity code on a change order. This field cannot be changed on a change PO. This can also occur if the user creates a change order to delete the original line item and creates a new line to replace it with a different comm	The user cannot cancel PO or update the line items, to resolve the user should undo changes and create a new PO
Error while creating Change/Cancel Purchase Order in Oracle - CancelFlag: You can only update the UOM attribute for incomplete purchase orders (PO-2055701)	User attempted to change the UOM on a change order. This field cannot be changed on a change PO.	The user cannot update the UOM, they can undo changes and create a new PO
Error while creating Change/Cancel Purchase Order in Oracle - CancelFlag: You must undo your changes before canceling this line or schedule. (PO-2055089)	The user attempted to add funds to an item closed to invoicing.	The user should undo their changes, cancel the invoice and do a change order.
Error while creating Change/Cancel Purchase Order in Oracle - You can't update the item on description-based purchase order lines and service lines	The line item was created as an Expense line. Expense lines with inventory item details cannot be changed.	The user cannot make updates to expense line items, they can undo changes, cancel the Purchase Order and create a new Purchase Order with the necessary new details.
Status for supplier EPROCUREMENT Record is invalid"	Vendor is inactive in NCFS	The user should contact NCFS to confirm the reason for inactivation. In most cases it's due to improper documentation. If the vendor cannot be reactivated in NCFS, the user needs to select a different vendor in NC eProcurement.
Error while Submitting the Purchase Order for approval in Oracle - com.boomi.process.ProcessException:"	An intermittant service issue occurred with the PO Approval Process	User can resubmit.
Error while creating/updating Supplier Contact in Oracle - You must provide a value for the FirstNameattribute. Error messagereceived from Http S	The supplier contact does not have a value in the First Name field.	Confirm in eVP that contacts have First Names. If the contacts in eVP have a first name, the record in NCFS needs to be validated.
Error while creating/updating Supplier Site in Oracle - You can't perform this operation since the supplier is locked. When a change to the supplier is approved, you can complete this action. (IBY-825862)	The supplier is locked for editing in NCFS.	Work with OSC to unlock the supplier and resubmit the PO. Alternately, the user can select a different supplier and resend the PO.
Error while creating Supplier in Oracle - com.boomi.process.ProcessException: "	An intermittant service issue occurred with the Supplier Creation Process	User can resubmit.

Error Message	Failure Cause	Resolution
Error while creating/updating Supplier Site in Oracle - A database constraint was violated while storing the changes in the database.	This is a generic message relating to database constraints.	Contact OSC to verify if there is a manually created record for this vendor.